

G.A.I.C.

February 15, 2006

Attendees: *Brian Stevenson, Gwen Thorpe, Michelle Zuhlke, Brian Pillard, Shannon Ideus, Terry Lowe, and Doug Thomas*

Approval Of Minutes

There was no quorum so January minutes were held over for approval next month. Those in attendance had not corrections to the minutes as distributed.

Statistics

Web Trends (NT Stats)

Web hits increased by just over 3,000,000 hits from December. This number however is a bit over-inflated with 1,000,000 hits occurring on January 10th during the install of a new feature to the home page, (daily schedule of events). We had a problem with a JAVA script that first day so the hits are above actual activity levels. Parks and Recreation had the largest increase in hits from December to January with over 20,000 more hits, this represents an increase of nearly 50%. The Library also had a significant increase of nearly 32%. The Disaster Relief Effort increased nearly 1,000 hits, which was just over 25%. On the flip side of the coin Lancaster County Safety and Training took a fall of 25% in hits for January. The surrounding twelve Townships together increased nearly 14% in activity, with Firth and Waverly each having nearly 26% increases.

Mainframe

The Multiprise was up nearly 250,000 Web hits from last month. The County Attorney's Office had an all time high reaching nearly 121,000 mainframe hits. The County Assessor had almost 1,200,000 hits and the County Treasurer was just under 110,000, which were their highest numbers since August, 2005.

IMS/Images

Hits in January were at an all time high reaching to nearly 1,286,000, and this was with Register of Deeds no longer incorporated into our figures. IMS functions which include, Crime Data and Parcel Location Application, were up 200,000 hits to over 760,000 total.

CJIS

January's total was about 50,000 hits more than in December. There were over 4,000 criminal history checks which was 1,000 more than last month. Accident reports were down some, which more than likely was weather related.

Contractor Hits

Contractor page hits increased by nearly 4,000 from the month of December.

User Sessions

The month of January saw an all time high of over 534,000 user sessions, which was an increase of nearly 75,000 from December.

ePayments

To date we have had 390 people sign up for the new Water eBill service, 40% of which are from our existing epay customer base, with the other 60% being new customers to our electronic service offerings. We are estimating the total enrollment to double once Water/Sewer has completed their two month billing cycle with the notification inserts. Eligible enrollment does require a credible history, as well as continuing to make timely payments. We feel that we are getting a better enrollment now that the fee has been waived. We are discussing the possibility of dropping other convenience fees with Finance, e.g. Animal Control license renewals and parking tickets to increase public involvement. We will be working on epay efforts for Parks and Recreation. The first project would center around swimming pool passes, which would be issued in a card form, designed to be read with pertinent information about the individual owner. The cards would have some nice safety capabilities too, such things as allergies, contact person etc. could be maintained on the chips in the cards. Check-in and check-out times can be captured as well as physical attributes of the card holder. That way cards couldn't be passed through the fence and used by others.

Individual Verisign Activity

Event Parking had a total of 46 transactions, which was up considerably from the almost nothing figure in December. Criminal History Reports were up over 200 from Dec, totaling \$6,910. Animal Control licenses increased by 17 from January of 2005. We had 478 parking ticket transactions, totaling \$9,611 and Water/Sewer had 361 paid transactions, which was an increase of 100 from last month.

Epos Activity - County Property Tax

County Property had 86 total transactions amounting to just over \$157,000.

Verisign Summary Activity

Over \$221,000 was paid through 1,697 transactions. Property Taxes had their 86 transactions, with the remaining 1,611 from other payments.

Web Assistant Retreat

The workshop training is planned to start in April. We would like to hand out packets prior to the meetings, and have everyone bring their compiled information to be put on Calendars, as part of the training process. The purpose of the workshop will be to help everyone understand the "MyInterLinc" and how to set up a calendar. The workshop will also include learning the three different levels of building a survey, and how to set up your own subscription service based on topics of interest.

Other Business

A meeting is planned with Microsoft to get an overview of the capabilities of the Speech Server. The system would enable you to obtain back end data by using a telephone.

Next Meeting

March 15, 2006

